



Hygiene Policy

Chamäleon Berlin GmbH

Preamble

In the following hygiene policy, Chamäleon Theater GmbH outlines its standards for the management of the coronavirus. A hygiene officer and a designated deputy have been appointed for the company. Since the legal regulations change over the course of the pandemic, the hygiene policy is regularly adapted according to the new regulations.

As of December 17, 2021

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1. General

The Chamäleon Theater takes into account the hygiene regulations, the applicable distance rules and the other occupational health and safety standards against SARS-CoV-2 (BMAS) as follows. The specifications set out in the SARS-CoV-2 Infection Protection Ordinance of the State of Berlin

<https://www.berlin.de/corona/massnahmen/verordnung/> are the determining criteria here. All measures have been closely examined and evaluated by a separate risk analysis.

The Chamäleon Theater recommends that persons with a higher risk (www.rki.de/DE/Content/InfAZ/N/Neuartiges_Coronavirus/Risikogruppen.html) of a severe case of COVID-19 (diseases of the respiratory system) do not attend events.

Visitors with symptoms of illness, visitors who have had contact with an infected person prior to their visit, or visitors who have entered the theatre from a high-risk area without completing quarantine will not be admitted to the Chamäleon Theater.

The behavioural guidelines for visiting the theatre in accordance with the hygiene policy are indicated in a clear and accessible manner at all critical locations in the venue by means of signs (foyer, toilets, bar area, theatre auditorium, backstage).

The phrase "persons present at the same time" used in the Infection Protection Ordinance refers to all persons present in the Chamäleon Theater.

2. Cleaning

Cleaning schedules are posted in the public areas of the Chamäleon Theater, indicating which areas are disinfected and how frequently.

In addition to the daily basic cleaning of the Chamäleon Theater, all contact surfaces are disinfected before the event begins (in particular door handles, handrails, table surfaces, etc.). All contact surfaces with heavy handling are disinfected several times during the course of the event.

Floor surfaces are cleaned every working day as part of the basic cleaning.

3. Ventilation

The Chamäleon Theater has a modern mechanical ventilation system that continuously introduces fresh air into the auditorium. The air volume is replaced by fresh air six times an hour. This ventilation system meets the legal requirements for auditoriums.

4. Hygiene Measures for Visiting the Theatre

4.1 Ticket Purchasing

Tickets for performances at the Chamäleon Theater can be booked by telephone via the ticket hotline or the online shop. If possible, tickets should be paid for using contactless payment options. When booking tickets, the provision of personal data such as surname, first name, address as well as contact details such as telephone number or email address is mandatory via the purchaser of the tickets in order to ensure contact tracing in the event of infection by the corona virus. In addition, all persons are registered at the table via the Luca app. Alternatively, contact forms are available at the table. Tickets can only be booked on a seat-by-seat and personalised basis. A transfer to other visitors is not possible. Personal data will be deleted in accordance with the EU Data Protection Regulation.

4.2 Distance Rules

All visitors are instructed to maintain a minimum distance of 1.50 m throughout their stay. In the theatre auditorium, appropriate measures have been taken to ensure compliance with the of 1.50 m between other households present. In this we are complying with the regulations and recommendations set forth by the Senatsverwaltung für Kultur und Europa (Senate Department for Culture and Europe).

4.3 Disinfection

Dispensers with disinfectant are provided at all entrances and exits as well as in the public areas of the theatre throughout the duration of the visit. Visitors are requested to disinfect their hands thoroughly when entering the theatre.

4.4 Mandatory Masks

Wearing a medical mouth/nose protection is mandatory for all visitors during their entire visit to the Chamäleon Theater. Excepted from this rule are children up to 6 years of age. During the performance and after taking their seat, the medical mouth/nose protection may be removed. The medical mouth/nose protection must be put back on when moving through the premises. For visitors who do not have a medical face mask, we will gladly provide one at the theatre box office.

4.5 Entrance

As the Chamäleon Theater shares the entrance area and the staircase with the cinema, no general Chamäleon hygiene standards apply here. It is compulsory to wear medical mouth/nose protection in the stairwell. The hygiene regulations summarised here apply from the main entrance door to the Chamäleon Theater.

4.6 Admission Check

According to the new regulations in place from November 27, 2021, we ensure that we do not exceed the maximum capacity in our theater. Admission begins 60 minutes before the start of the show. To ensure orderly and safe admission to the theatre, please arrive at least 45 minutes before the start of the performance to be admitted. For the admission check, we ask you to bring your proof of vaccination (EU) or proof of recovery (not older than 6 months from the date of full recovery). Proofs need to be presented in a digital form either via app or a digital QR-Code. In addition, a negative test result needs to be presented (PCR Test or a certified Antigen-Test).

Further, we ask that you bring an ID card and your valid personalised admissions ticket either in digital or printed form. Children and young adults up to 17 years of age are excluded from the rule "vaccinated or recovered plus test". For Berlin students from the age of 7, the requirements of the State of Berlin apply. German pupils aged 7 or older are tested regularly during school times, so an additional test is not required. A valid student ID does suffice in this case. However, please note that this does not apply during the individual school holidays of the different federal states of Germany. During school holidays, an additional test is required unless the pupil is vaccinated or recovered.

Guests who cannot be vaccinated are granted admission after presenting a valid negative antigen test and a medical proof for this exception. After the admission check, you will be asked to proceed directly to the theatre on the first floor. We ask that you register via a QR code in the Luca App or a contact form once you arrived at your table. The admission check is carried out contactless by employees of the Chamäleon Theater.

4.7 Cloakroom

In order to avoid unnecessary crowding, the cloakroom will remain closed until further notice.

4.8 Directional System

A directional system was developed for the visitors to avoid crossing paths. The visitors are guided into the theatre hall through two entrances, whereby the direction of travel always leads in the same direction. All visitors are guided through a separate exit in the direction of travel in order to leave the theatre auditorium. (Exiting after the Show, see 4.11)

4.9 Placement

Placement in the Chamäleon Theater is carried out by our trained staff. Guests will be escorted to their seats by the staff in accordance with the distance rules and

the directional system. Guests are requested to use only the seat they have booked. It is not possible to change seats before or during the performance.

4.10 Gastronomy

Due to the current circumstances, catering is only possible to a limited extent. Service staff will be available to guests before the show for drink and snack orders. There will be no table service during the show. Food service in the auditorium will not be offered until further notice. The bar area will be closed to visitors during the entire event. Drinks will only be sold at the seats. To avoid contact and crowds, the gastronomy closes after the start of the show. Unfortunately, service after the show is not possible.

4.11 Exit

The exit is carried out in accordance with the distance rules. Visitors are asked to maintain a distance of 1.5 m to each other and to wear a medical mouth/nose protection when leaving their seat. The exit should be made on the most direct and shortest path possible.

5. Staff

All staff members wear medical mouth and nose protection at all times during their working hours. All theatre staff are tested once a week regardless of their vaccination status.

6. Contact and Author

The implementation of and compliance with the preventive measures described above are ensured by appropriate measures. It is ensured that the hygiene officer monitors compliance with the hygiene policy, having the necessary detailed knowledge of the individual measures.

It is ensured that the other staff members are informed and trained about the contents of the hygiene policy.

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